



Return Authorization Form

Warranty, Exchange & Refund Policy

All Aerobind products are warranted free from material or workmanship defects for a minimum period of 1 year from purchase date.

Product Exchanges - Assuming in new and unused condition, product exchanges (less shipping costs) are available for a period of 120 days from purchase date.

Order Refunds – Assuming in new and unused condition, full refunds (less shipping costs) are available 60 days from purchase date.

USA Customers:

- For all warranty and non-warranty related replacements, product exchanges, or order refunds, the customer is responsible for all costs associated with shipping products back to Aerobind in Hutchinson, Kansas.
- For warranty related replacements only, Aerobind is responsible for all ground service-based return shipping costs to the customer.

Non-USA Customers:

- In-Warranty Refunds / Replacements
 - For all defective product replacements or refunds under warranty, Aerobind may elect to be responsible for return shipping costs. Customers will be notified if they qualify for no-cost return shipping when obtaining an Aerobind RA number.
 - For warrantied replacements only, Aerobind is responsible for all FedEx International Economy shipping costs back to the customer.
- Non-Warranty Refunds / Replacements
 - For all non-warrantied product exchanges or refunds the customer is responsible for returning goods to Aerobind to Kansas, USA.
 - Aerobind cannot be responsible for customs, duties or taxes associated with replacing non-defective products. Please make sure you notify your carrier (DHL/FEDEX/UPS) to reverse all duties, customs. Failure to reverse customs fees will result in additional charges, and will delay refund (or product exchange) until all fees are collected from the customer.

Product Return Instructions

All product exchanges or refunds require an official Aerobind Return Authorization number. Upon approval, Aerobind will issue an RA number to the customer for inclusion on the return form. Each return must include a copy of the return form and Aerobind invoice (or sales receipt) within the shipping carton.

Customer to fill out bottom grey portion below and return via email to info@aerobind.com

Customer Name:

Invoice #:

Today's Date:

Purchase Date:

Indicate nature of your request (mark "X")

- Defective products under warranty, exchange for same items _____
- Defective products under warranty, refund purchase price _____
- Non-defective products, exchange for different products _____
- Non-defective products, refund purchase price _____

List products to return:

List products you want in exchange (if applicable):

After obtaining an official Aerobind return authorization number, please ship products to:

Aerobind Inc.
ATTN: RA #XXXXXX
1915 W 82nd Ave
Hutchinson, KS 67502 USA
+1-866-855-2310

Return Authorization
Number
