



Warranty, Exchange & Refund Policy

All Aerobind products are warrantied free from material or workmanship defects for a period of 1 year from purchase date.

Non-Warranty Related Product Exchanges - Assuming in new and unused condition, product exchanges are available for a period of 120 days from purchase date.

Non-Warranty Related Order Refunds - Assuming in new and unused condition, full refunds (less shipping costs) are available 60 days from purchase date.

USA Customers:

- For all warranty and non-warranty related replacements, product exchanges, or order refunds, the customer is responsible for all costs associated with shipping goods to Aerobind in Bel Aire, Kansas, USA.
- For warranty related replacements only, Aerobind is responsible for all ground service based shipping costs back to the customer.

Non-USA Customers:

- In-Warranty Refunds / Replacements
 - For all defective product replacements or refunds under warranty, Aerobind may elect to be responsible for return shipping costs. Customers will be notified if they qualify for no-cost return shipping when obtaining an Aerobind RA number.
 - For warrantied replacements only, Aerobind is responsible for all FedEx International Economy shipping costs back to the customer.
- Non-Warranty Refunds / Replacements
 - For all non-warrantied product exchanges or refunds the customer is responsible for returning goods to Aerobind in Bel Aire, Kansas, USA.
 - Aerobind cannot be responsible for customs, duties or taxes associated with replacing non-defective products. Please make sure you notify your carrier (DHL/FEDEX/UPS) to reverse all duties, customs. Failure to reverse customs fees will result in additional charges, and will delay refund (or product exchange) until all fees are collected from the customer.

Product Return Instructions

All product exchanges or refunds require an official Aerobind Return Authorization number. Upon approval Aerobind will add the RA number to this form and return this form to the customer for the purposes of including within the return shipment. One copy of this form and one original invoice (or sales receipt) must accompany each return shipment.

Customer to fill out bottom grey portion below and return via email to info@aerobind.com

Customer Name:

Invoice #:

Today's Date:

Purchase Date:

Indicate nature of your request (mark "X")

- Defective products under warranty, exchange for same items _____
- Defective products under warranty, refund purchase price _____
- Non-defective products, exchange for different products _____
- Non-defective products, refund purchase price _____

List products to return:

List products you want in exchange (if applicable):

After obtaining an official Aerobind return authorization number, please ship products to:

**Aerobind Inc.
ATTN: Product
Returns, RA # 3979 N.
Woodlawn Ct. STE 2
Bel Aire, KS 67220
USA
+1-866-855-231**

Return Authorization Number
